

# How to Use ORCA



## Why ORCA

An ORCA card is a reloadable electronic card that holds money and passes to pay your fare without cash. You can continue using the card by adding more money or passes. ORCA saves you money on transfers between different buses, light rail, and Sounder trains. There are also special ORCA cards with lower fares for youth, seniors, and people with disabilities.

## Tap & go

Place your card flat against the ORCA logo on the card reader. You know you're OK to get on when you hear one beep and see a green light.



## Transfer

ORCA includes transfers within two hours from bus to bus or bus to train. If you transfer to a ride that costs more than the first, you pay only the extra amount shown on the card reader.

## Add value to your ORCA card

To pay as you ride, add "E-purse" in any amount from \$5 to \$300. Or add a pass for unlimited rides during a calendar month. Buy the monthly pass at the fare of your usual ride (such as \$2.50). The E-purse will be used to pay any extra amount for rides that cost more.



We'll Get You There

**Register your card**  
to replace its value if lost or stolen. Go to [orcacard.com](http://orcacard.com) for more information.



## Where to buy a new ORCA card and add value

Buy and add value to ORCA cards. Youth, seniors and people with disabilities are eligible for lower fares.

<b>Add value to any type of ORCA card</b>	All ORCA locations: retailers, ticket vending machines, customer service offices, by mail, by phone, online.
<b>Buy new adult card</b>	All ORCA locations above. \$5 card fee
<b>Buy youth card (ages 6-18)</b>	Metro customer service offices or mail with proof of age. \$5 card fee
<b>Buy senior card (65+)</b>	Metro customer service offices or mail with proof of age. \$3 card fee
<b>Buy disabled card</b>	Metro customer service offices with proof of disability. \$3 card fee

Ticket vending machines are in the Downtown Seattle Transit Tunnel, at Link Light Rail stations, Sounder stations and at some Park n Rides and Transit Centers. For more information about where to buy, add value to ORCA cards or locations of ticket vending machines go to <http://metro.kingcounty.gov/fares> and click on **Where to Buy**.

## Contact us

### ORCA Customer Service

888-988-6722 TTY Relay: 711  
Non-English interpreter services:  
800-823-9230  
[orcacard.com](http://orcacard.com)

### King County Metro

Contact us about King County Metro bus service or trip planning.  
206-553-3000 TTY Relay: 711  
[kingcounty.gov/metro](http://kingcounty.gov/metro)

### Metro Customer Service Offices

#### King Street Center

201 S. Jackson St, Seattle, WA 98104  
Open Monday–Friday: 8:30am to 4:30pm.  
Closed on weekends and holidays.

#### Westlake Customer Stop

Westlake Station (downtown bus tunnel, mezzanine level, near Macy's)  
**Open only the first & last four business days of each month, 8:30am to 4:30pm.**  
Closed on weekends and holidays.



King County  
**METRO**

*We'll Get You There*